

Your plan sponsor has implemented the ProActPLUS program as an add-on solution in lowering overall prescription drug costs. Through the ProActPLUS offering, the funding and fulfillment of your medication could qualify for one or more of the three cost reducing components below:

Component 1: **Patient Assistance Program**

If you are on a specialty medication that offers a Patient Assistance Program and a medical necessity review* has been completed, you will be contacted by a ProActPLUS Case Manager to begin the enrollment process. The Case Manager will walk you through the enrollment process and timeline. Each Patient Assistance Program has their own qualifications, so in order to determine eligibility, you will be asked to provide the following information:

- ▶ Financial records in the form of tax documentation
- ▶ Household size

* A medical necessity review is required for your specialty drug. If you have not had a medical necessity review completed with ProAct, please contact your medical provider and ask them to submit the required clinical documentation through our secure portal: <https://proactrx.promptpa.com>. This process can take up to 72 hours upon receipt of the complete information from your provider.

Component 2: **Copay Card**

▶ If you are on a **SPECIALTY MEDICATION** but you do not qualify for a Patient Assistance Program, you may qualify for a copay card to reduce overall drug cost. This process is handled by our ProActPLUS Coordinators. Once established, the copay card information will be attached to your ProAct profile and sent directly to the dispensing pharmacy* to apply on your next refill.

▶ If you are on a **NON-SPECIALTY BRAND MEDICATION**, you may qualify for a copay card to reduce overall drug cost. This process is handled by our ProActPLUS Coordinators. Once established, the copay card information will be attached to your ProAct profile and sent directly to the dispensing pharmacy* to apply on your next refill.

* If you experience a higher than expected copay at the point of sale, please **DO NOT LEAVE THE PHARMACY**. Please advise the pharmacy to apply the copay card they have on file. If that does not lower the cost of your copayment, please contact ProAct's 24/7 Help Desk at 877-635-9545 or ask your pharmacist to contact ProAct. The high copay may be a result of the copay card being applied incorrectly and can be fixed by one of our representatives within minutes.

Component 3: **International Program**

As part of the ProActPLUS program, eligible medications can be filled through our international provider, CANARX, for up to a 90 day supply at **NO COST** to you as the member. If you are identified as eligible for international filling, you will be sent a letter from ProAct explaining the process. This will include a completed enrollment form. If you would like to take advantage of this voluntary program, please return the completed enrollment form, signed and dated to ProActPLUS:

- ▶ **BY MAIL:**
1226 US Highway 11
Gouverneur, NY 13642
- ▶ **BY EMAIL:**
ProActPLUS@proactrx.com
- ▶ **BY FAX:**
315-287-7864

For additional information regarding CANARX, please visit <https://www.canarx.com/plan/?planid=PROACTPLUS>.

A ProActPLUS Coordinator will be following up via phone call to help answer any questions or provide guidance through the process.